



July 13, 2023

Greetings Providers,

The Division of Developmental Disabilities (DDD) and Liberty Healthcare Corporation have formed the **Incident Management Committee** or **IMC**. This committee will look at incidents for participants on all Nebraska's Home and Community-Based Services (HCBS) waivers: the Aged & Disabled (AD) Waiver, Traumatic Brain Injury (TBI) Waiver, Comprehensive Developmental Disability (CDD) Waiver, and Developmental Disability Adult Day (DDAD) Waiver.

The committee includes representation from multiple DHHS divisions and stakeholders: the DDD Quality Unit, DHHS Legal Department, DD Service Coordination, AD/TBI Service Coordination entities, the Ombudsman office, community member specialty from UNMC, and participants of HCBS waivers.

Beginning in July 2023, the IMC will meet at least quarterly to review particularly egregious or sensitive incidents from the previous quarter and trends across time. The July meeting will review incidents reported during the second quarter (April through June) 2023.

Trends across time will be identified from statewide incident data demographics such as age, race, and gender; provider-specific; and incident type. With this information, the IMC will determine if incidents are being managed effectively and if the Critical Incident Management processes are impacting the quality of services as anticipated.

The IMC will make recommendations for system improvements and quality assurance. These will be presented to the DHHS Quality Improvement Committee for final recommendations, which may result in statewide changes, technical assistance, or needed provider action (such as updating policies and procedures or training staff).

Individual incidents reviewed by the IMC may result in recommendations to providers or Service Coordinators. Recommendations for providers will be emailed to provider representatives and could include things such as updating support plans, reviewing the level of care, or providing training.

Ultimately, the IMC aims to support better outcomes for waiver participants.

For more information, please reach out to the IMC co-chairs:

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