

## CONTACT INFORMATION FOR iSERVE NEBRASKA PORTAL

**Description:** This document provides information on who to contact for iServe Nebraska concerns and issues.

### **iServe Nebraska or ACCESSNebraska Technical Questions or Issues with your PIN:**

Contact the Production Support Team

Call: 1-888-281-6629

Email: [DHHS.NFOCUSProductionSupport@Nebraska.gov](mailto:DHHS.NFOCUSProductionSupport@Nebraska.gov)

### **Eligibility Questions or Assistance with Application Questions:**

For Medicaid Assistance, Contact:

Call: 1-800-383-4278

Email: [DHHS.ANDICenter@Nebraska.gov](mailto:DHHS.ANDICenter@Nebraska.gov)

Fax: 402-471-9209

Mail: PO Box 2992, Omaha, NE 68103

For Economic Assistance, Contact:

Call: 1-800-383-4278

Email: [DHHS.ANDICenter@Nebraska.gov](mailto:DHHS.ANDICenter@Nebraska.gov)

Call: 402-742-2351

Mail: PO Box 2992, Omaha, NE 68103

For Home and Community Based Services, Contact:

DHHS HCBS Department

Call: 1-877-667-6266

Email: [DHHS.HCBSWaiverApp@Nebraska.gov](mailto:DHHS.HCBSWaiverApp@Nebraska.gov)

Fax: 402-328-6257

Mail: PO Box 98947, Lincoln, NE 68509

### **Training-Related Questions:**

Contact the DHHS Organizational Change Management (OCM) Team

Email: [iServeNebraskaOCM@Nebraska.gov](mailto:iServeNebraskaOCM@Nebraska.gov)

### **DHHS Website Issues:**

Contact the DHHS Webmaster

Email: [DHHS.WebMaster@Nebraska.gov](mailto:DHHS.WebMaster@Nebraska.gov)