

**To:** Dental Providers Participating in the Nebraska Medicaid Program  
**From:** Kevin Bagley, Director *KB*  
**Date:** March 23, 2023  
**Re:** Update for Dentists: Nebraska Medicaid Managed Care Contracts 2024

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This provider bulletin is being issued to provide additional details to Nebraska Medicaid dental providers about the transition to dental services being provided through the managed care organizations (MCOs) as of January 1, 2024.

### Managed Care Organizations Contracts Signed

The Nebraska Department of Health and Human Services has signed contracts with Molina Healthcare, Nebraska Total Care, and United Healthcare to provide services (including dental services) for the upcoming contract term. This new contract term for Medicaid's managed care program – Heritage Health – begins January 1, 2024.

MCNA, which is currently the dental benefits manager for Nebraska Medicaid, will provide dental benefits through December 31, 2023.

Please see our prior [news release](#) and [provider bulletin](#) for more information.

### Provider Community Outreach

**As each of the newly contracted MCOs prepares for the new contract term beginning in 2024, their dental representatives may be reaching out to providers to contract for dental services.** If you have any questions, or would like to speak to someone regarding any of this information, please reach out to:

**Molina Healthcare (SkyGen USA)**

1-800-508-6965

[networkdevelopment@skygenusa.com](mailto:networkdevelopment@skygenusa.com)

**Nebraska Total Care (Envolve Health)**

833-554-2292

[dentalnetwork@envolvehealth.com](mailto:dentalnetwork@envolvehealth.com)

**UnitedHealthcare (Dental Benefit Providers)**

800-822-5353

[ce\\_packetrequest@uhc.com](mailto:ce_packetrequest@uhc.com)

<https://www.uhc dental.com/dental/dental-join-our-network.html>


### Frequently Asked Questions

**Q:** Will I have to recredential with Nebraska Total Care and United Healthcare?

**A:** Providers who are already credentialed with United Healthcare or Nebraska Total Care will not need to recredential for the new contract term. However, providers who have not previously credentialed with those plans (including dental providers) may still need to do so.

**Q:** When will Nebraska Medicaid launch a one-stop page to credential with all three plans with one application?

**A:** Nebraska Medicaid is planning to launch its one-stop credentialing hub in 2025.



If you have any other questions regarding this bulletin, please reach out to us directly at [DHSHeritageHealth@nebraska.gov](mailto:DHSHeritageHealth@nebraska.gov)

Provider Bulletins, such as this one, are posted on the DHHS website at <https://dhhs.ne.gov/pages/MedicaidProvider-Bulletins.aspx>. Please subscribe to the page to help you stay up to date about new Provider Bulletins.