
N-FOCUS Interim Release Notes Combined All Divisions May 8, 2022

An Interim Release of the NFOCUS System is being implemented May 8, 2022. This document provides information explaining new functionality, enhancements, and problem resolutions made effective with this release. This document encompasses all divisions: MLTC, CFS, EA, and DD that have functionality impacted with this release.

Note: When new functionality is added to NFOCUS that crosses multiple topics (ie General Interest and Mainframe, Alerts, Correspondence, Expert System etc.) the functionality will be described in one primary location. This location will usually be the General Interest and Mainframe section or the Expert System section. Alerts Work Tasks and Correspondence that are part of the new functionality may be documented in both the primary location that describes the entire process in addition to being in the Alerts, Work Tasks and Correspondence sections. Interfaces, Document Imaging and NFOCUS Tips sections will be added as appropriate for the release.

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Correspondence

[MLTC – Medicaid Verification Request Due Date \(Change\)](#)

With this release the default due date on Medicaid related Verification Request forms will be updated to 15 days. Workers still have the ability to modify the due date manually. There are no changes to the Economic Assistance or Developmental Disability dates, the default remains 10 days.

Interfaces

[EA, MLTC - IUC Interface Reason Code \(Change\)](#)

The following reason has been added as a disqualified reason in the IUC Interface:

- Pandemic Unemployment/PUA

Expert System: MLTC and EA

[MLTC – MIWD Pregnant Woman \(Fix\)](#)

A pregnant woman who is MIWD/MN eligible and over the age of 19 was not being offered MIWD/MN as an option in the budget flow. This has been fixed.

[MLTC - Financially Responsible \(FR\) Role and Excluded Child Role not displaying in Mainframe and Med Config: \(Fix\)](#)

Parents who are not active or pending in a Medicaid program case were not being listed as Financially Responsible (FR). If it is a current case, when configure Med is run the FR status is set to closed. If a parent is being added to an existing case, or if a new Medicaid program case is created in the MC for the child only, they were not listed as FR and could not be pulled into a Tax Household (HH).

Excluded Children in a Medicaid program case were not being listed as an Excluded Child.

This issue has been fixed and FR and Excluded Children now display in the Medicaid Detail Program Case screen in Mainframe and the Med Configure screen in Expert. The individuals are now listed as FR and pull into the Tax Household (HH).

MLTC - Unearned Income not pulling in for Financially Responsible Individuals (Fix)

The unearned income for FR parents was not pulling into their child's budgets. . This issue has been fixed.

MLTC - Unearned Income of MAGI Dependent Child under age 19 (Issue):

When you have a child that is in a MAGI program case that is not receiving benefits and is considered an excluded child in the Program Case the budgets for the other household members do not include the excluded child's unearned income when it is over the MAGI filing threshold. If the child receives SSA income please reference the [policy log](#) that explains social security income for MAGI children.

Note: This applies to any dependent child under 19 that has a role of excluded child in the program case.

Workaround: Contact Production Support to complete workaround.

EA - LIHEAP Budgeting – Income Calculations / Remove Income Pro-rate

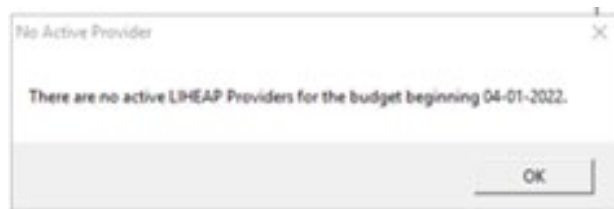
NFOCUS had implemented changes with the April, 2022, Major Release to bring the logic for LIHEAP budgeting in line with how SNAP handles the earned income of persons in the LIHEAP household that are in a financially responsible role due to having an ineligible immigration status. LIHEAP policy provided N-FOCUS with clarification from their federal partners which states that LIHEAP budgeting must include the full amount of income for all household members, including any individuals that are ineligible.

This new requirement has resulted in NFOCUS logic being updated to no longer pro-rate the earned income of any person(s) in the LIHEAP program (participants or financially responsible individuals). This logic change will result in different earned income calculations between SNAP and LIHEAP for budgets run after the release.

EA - LIHEAP Budgeting – 'No Active Provider' Message (Update from 4-10-22 Release Notes)

The 4/10/2022 N-FOCUS Release Notes included a 'NOTE' under the section titled LIHEAP/ Budgeting – Enforce Budget Stop for Non-Repair 'Other Assistance' Types if Current IPV Sanction which stated that work was planned for an upcoming release to change N-FOCUS logic that is causing the below message to be displayed:

There are some situations where a message similar to the 'No Active Provider' informational message below may be presented prior to the 'Participant with LIHEAP relevant sanction' message.



Logic has been updated and this message should no longer appear when valid providers are in place for the LIHEAP/LIHWAP case.

EA - LIHWAP Budgeting – Approval of Budgets

Two updates to logic related to required approvals of authorized LIHWAP budgets have been made with this release.

First, policy has requested that if a household has a second request for LIHWAP benefits in an energy year, and the household has already had an authorized or approved LIHWAP budget for the energy year, that the second budget will require review by the LIHWAP policy team for approval, even if the total amount to be authorized is below the annual maximum amount allowed (\$2500). This release has added the logic to enforce this stop and will present the worker with an informational message when the budget is authorized informing the worker that the budget requires approval by policy.

The second logic update related to LIHWAP Budget Approvals is a correction to logic that was introduced with the April 10, 2022 release. An informational email was sent by Gloria Sanborn on April 8, 2022 at 1:19 p.m. (N-FOCUS April Release) which included an attachment that outlined a late-discovered issue with Supervisor's/Policy's ability to select 'Deny' within the Approve Budget task in Expert System and being presented with a Case Error message. Logic has been updated with this Interim Release to now allow the selection of 'Deny' in the Approve Budget task without the Case Error occurring.

Mainframe/Gen: CFS and DD

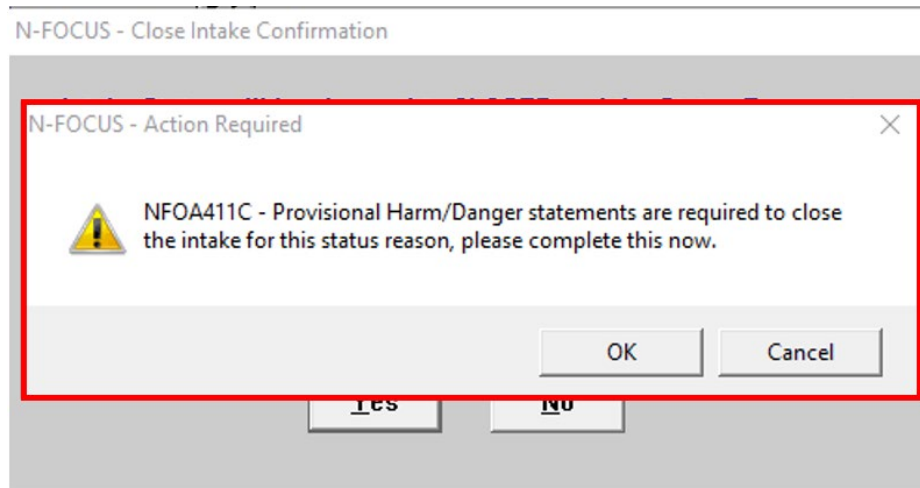
CFS - Detail Intake Window Harm/Danger Statement (Change)

A New error messages has been added to prevent closing of the intake before Harm/Danger Statement is completed.

Prior to this release:

- Provisional Harm and Danger is required to close the following intake types Child Abuse Neglect and Dependent Child for the following status reasons:
 - Accept for Initial Assessment
 - Unable to Identify-Accepted
 - Alternative Response

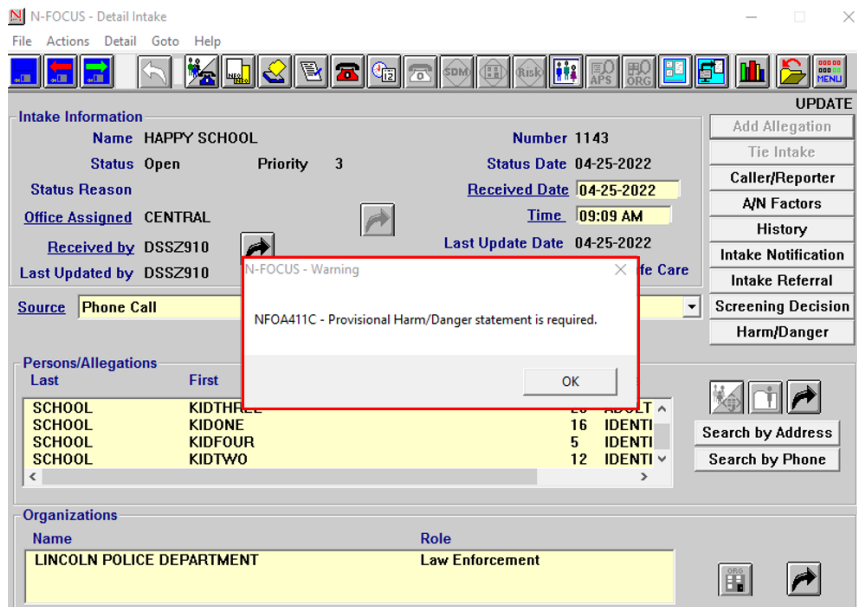
If Provisional Harm and Danger is not completed when trying to close intake with these status types and error message will pop up stating:



With this release:

After this release:

- If a worker selects cancel without filling a harm/danger statement and then tries to save and close the intake the following message will error message will display:



- Once worker Completes Harm/Danger Statement the worker will be able to save and close the intake.

CFS - Alternative Response Intake (Change)

Change in Logic to correct an issue where Alternative Response intakes were not clearing the Alleged Victim and Alleged Perpetrator labels for the Persons involved with intake. With this change the Alternative Response Intakes will clear the labels as it should.

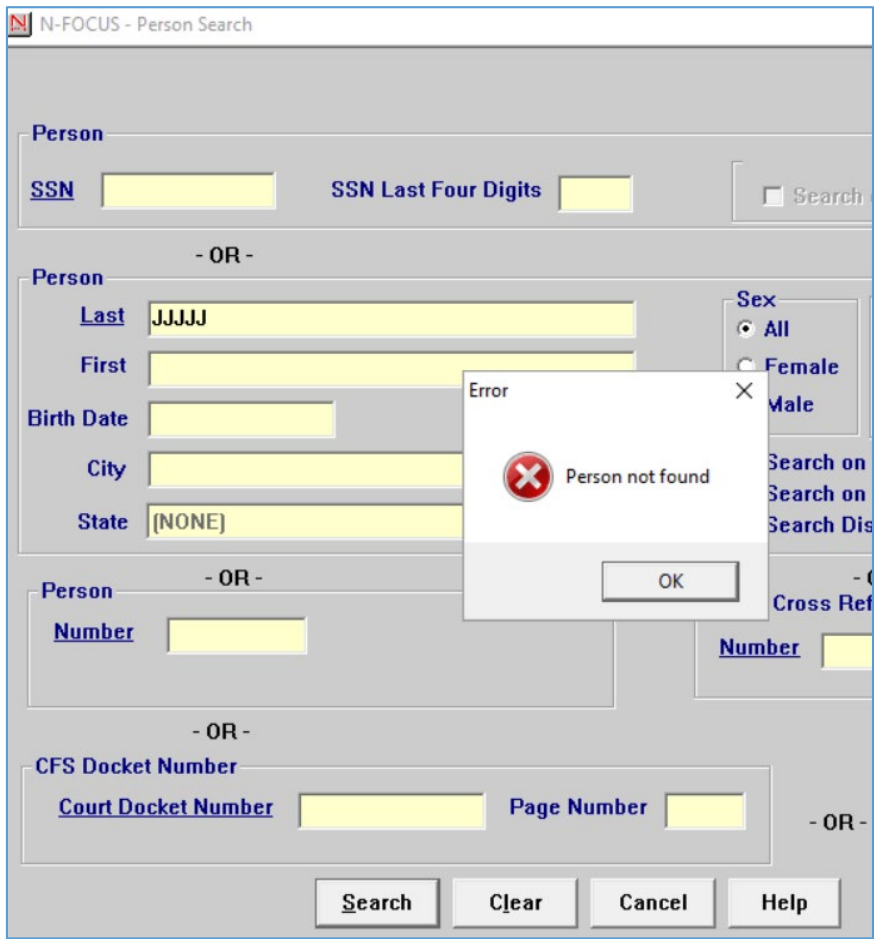
CFS - Protection and Safety Alerts Approval (Fix)

It was determined that an error occurred when a worker approved a Protection and Safety Alert (PSA) and the worker was not getting an error message. This has been fixed.

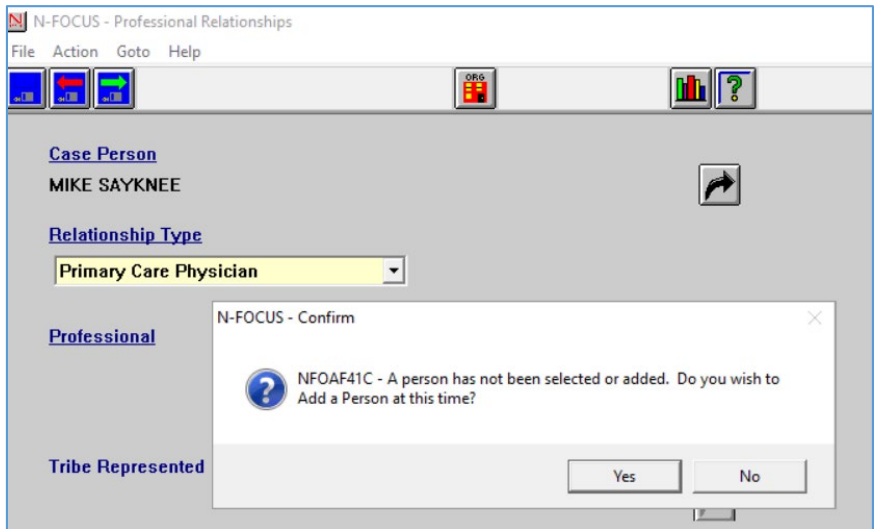
CFS - Court Report Primary Care Physician (PCP) Required (FIX)

Errors that occurred when adding a Person (Primary Care Physician) to NFOCUS as a Professional Relation have been fixed as outlined below:

- When a search for a Primary care Physician does not return the name of the requested Physician (meaning that it has not previously been entered in NFOCUS) the following message will display.




- Select OK to close the Error pop up.
- The following Confirmation pop up will display.



- Click the Yes button and the Add Person Screen will display.

N-FOCUS - Add Person

N-FOCUS ID 

- OR -

Name

First

Middle

Last

Ext

Sex

SSN

Birth Date

Ethnicity

Race
[Select ALL that apply]

- American Indian or Alaska Native
- Asian
- Black or African American
- Declined
- Native Hawaiian or Other Pacific Islander
- Unknown
- White

- Enter the appropriate information.
- Click the Perform Clearance button.

The appropriate information will display on the Professional Relationships page.

[DD Staff Service Coordination Monthly Rate \(Change\)](#)

The DD Staff Service Coordination Monthly Rate has been updated to \$332.72 effective July 1, 2022.