

# Division of Developmental Disabilities

District 1	January 14, 2019
District 2	January 24, 2019
District 3	January 30, 2019

## Service Coordination & Provider Meeting 1st Quarter 2019

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# Agenda

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- Welcome & Introductions
- Distribution of District Contact Information
- Service District & Provider Focus Areas
- National Core Indicators (NCI)
- Post Payment Claims Reviews
- Therap Employment Module
- Updated GER Guide
- New Provider Bulletins
- DD & Vocational Rehabilitation
- ISP Service Review Forms
- Habilitative Community Inclusion
- ISP Habilitation Documentation
- Waiver Amendments, Policy Guide & Regulations Update
- Shared Living
- State Transition Plan – STP
- Open Discussion

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# Service District & Provider Focus Areas

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- Habilitative Programs in Therap
  - Providers needs to click “Approve” once programs are entered
- Medicaid Renewals
  - We need to ensure participant’s Medicaid remains active in order to be on the Waiver
  - Annual renewals must be completed timely, or loss of Medicaid and Waiver is possible
- ICAPS
  - ICAP Liaison – any issues?
  - Responsiveness of the CCS?
  - Changes in Agency ICAP Liaison are sent to: [magen.Schachta@Nebraska.gov](mailto:magen.Schachta@Nebraska.gov)
- Service Coordinator Concerns?

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# National Core Indicators

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- Staff Stability Survey
  - The 2019 National Core Indicators Staff Stability Survey will be released in late January or February 2019.
  - Provider contacts will receive an email with survey portal information.
  - Survey portal will close on June 30, 2019.
- Adult Consumer Survey
  - The report generator on the NCI website does not yet include Nebraska's data for the 2016-2017 cycle. NCI does not have an estimate when it will be available online.

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# Post-Payment Claims Reviews

- Excess of 35 hrs. a week of Day Services
  - Letters will be sent in January 2019 for claims for services provided in state fiscal year 2018
  - There will be a guide on Therap's website explaining the steps to update attendance records and initiate repayment
    - If the attendance records are not adjusted to reflect the updated claim, the claims may get flagged for error
  - Going forward, letters on exceeding the 35 hour a week limit will be sent out quarterly
- Letters on other post-payment claim findings will be sent in 2019 as well.
  - Overlapping billing (claims for the same participant for multiple services at the same time)
  - Other findings

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# Therap Employment Module

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- DDD anticipates adding Therap's employment module in March 2019
- Further details on the data DDD will require providers to track related to:
  - prevocational services and supported employment
  - employment and volunteer history

will be forthcoming

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# Updated GER Guide

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- DDD has begun drafting an update to the current GER guide
  - The guide will clarify when and how to report incidents
  - The approximate timeline will be:
    - End of April : Stakeholder meetings with providers to review draft GER guide
    - May : Finalize GER guide and hold training for providers
    - June : Updated guide goes into effect
- After the GER guide is updated, DDD will develop an Incident Investigation Guide
  - There will be a similar review process to gather feedback and conduct training
  - The estimated timeframe for implementation is September 2019

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# New Provider Bulletins

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- **# 18-07**      Habilitative Community Inclusion Service to Support Hobby Activities – Issued 11-28-18
  - Allows for activities which may earn the participant minimal or nominal amounts of money, but are not considered work activities or employment.
  - If a participant has an employment or self-employment goal, they must be referred to VR

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# DD & Vocational Rehabilitation

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- Interim Process ended 9-30-18
- Supported Employment (Indv. & Follow-Along) requests on or after 10-1-18, must be to VR, DD can not fund
- VR is serving people off of their Waiting List based on date of application
  - To date, 200 offers from their Waiting List have been made

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# ISP Service Review Forms

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- New ISP Review Form ( i.e. monitoring) was implemented Statewide in Jan. 2019
- SC's are required to review each participant on their caseload each calendar quarter
  - They will review at least 1 day and 1 res service (if applicable)
- New Form is set up so that any “No” item will require a response from the Provider
  - If concern is corrected/alleviated during review.....a written response may not be required
  - Otherwise, we ask that Providers submit their written response/plan to the SC

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# Habilitative Community Inclusion

## Definition:

HCI is a habilitative service that offers training and supports for: the acquisition, retention or improvement in self-help; and behavioral, socialization and adaptive skills that take place in the community in a non-residential setting, separate from the participant's private residence or other residential living arrangement; or any setting outlined in the participant's ISP.

HCI services may include, but are not limited to:

1. Assisting with common use of the community's transportation system;
2. Facilitation of inclusion of the participant within a community group or volunteer organization
3. Opportunities for the participant to join associations and community groups
4. Opportunities for inclusion in a broad range of community settings including opportunities to pursue social and cultural interests, and choice making; and
5. Assistance with activities of daily living (ADL), health maintenance, and supervision.

Discuss concerns such as: sitting in a van at the park, riding in a van to places but not getting out and engaging with the community, etc....

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# ISP Habilitation Documentation

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➤ Question

- Do Providers have documentation of a habilitation program daily? During each shift?

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# Waivers, Policy Guide, and Regulations

## Waiver Amendments

- Public Comment period for the Comprehensive Services and Adult Day Services Waivers ended 1/9/2019.
- Division Policy staff are currently working on responses to all questions and comments received.
  - Comments, responses, and changes as a result of comments will be incorporated into the waiver before submission to CMS.

## Policy Guide

- Division Policy staff continue to draft a Policy Guide as a companion to the waivers and regulations.
  - Meetings to review and collect input on the draft chapters of the Policy Guide continue, with both agency providers and stakeholders.

## Regulation Updates

- Title 404 has been drafted with input from providers.
  - Changes include:
    - Removing information that conflicts with Title 403 (effective 7/2018) and the current CMS-approved Comprehensive Services and Adult Day Services Waivers;
    - Realigning the information in the chapters; and
    - Condensing from 11 to 6 chapters.
  - Final drafts are being finalized by the Division and DHHS Legal Services to be submitted to the Governor's Policy Review Office for review, before posting for public hearing.

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# Shared Living

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- All on-site assessments of 3-person EFH (Shared Living) are nearing completion.
  - In anticipation of the Shared Living service definition and waiver amendments being implemented, DD Central Office staff have been visiting EFH providers with more than 2 participants living in the home.
  - During the visits, DD Central Office staff has reviewed participant rooms, interviewed provider staff to ensure they have support/back up staff, and talked to participants.
  - In an effort to ensure the health, safety and supervision needs are being met for participants on the advanced tier, DD Central Office staff have been visiting homes with 2 participants in which one or both of the participants are on the advanced tier.
- Remediation phone calls will resume the week starting 1/14/2019. Providers received an email on 12/21/2018 from DD Central Office to schedule the calls.

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# Statewide Transition Plan

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- All on-site reviews for the Statewide Transition Plan have been completed.
  - Remember – completion of the initial on-site review does not preclude providers from additional or future on-site reviews.
- Providers will begin receiving remediation letters in regards to workshop/day settings and EFH settings in January 2019.
  - Remediation letters for workshops will not include integration requirements, as discussions with provider, stakeholders, and CMS continue to develop an integration standard that best works for everyone.

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# Open Discussion

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