



Quarterly Quality Meeting

September 6, 2024



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What does the DHHS Quality Team Do?

- The QI team provides oversight and compliance monitoring for the four Medicaid HCBS Waiver programs administered by DHHS DDD/HCBS:
 - Aged and Disabled Waiver
 - Traumatic Brain Injury Waiver
 - Comprehensive Developmental Disabilities
 - Developmental Disabilities Adult Day Waiver
- Mechanisms of oversight include:
 - Provider settings assessments,
 - Service plan reviews,
 - Level of care reviews, and
 - Post-payment claims reviews.
- The QI team is also responsible for aggregating data from these reviews and other sources, developing reports for internal purposes, and reporting to external entities, including the Centers for Medicare and Medicaid Services (CMS).

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QI Team Structure

The QI team is under the Deputy Director of Policy, Quality, and Eligibility, Kristen Smith. It is supervised by a Quality Administrator, and divided into **two teams**:

Each team is supervised by a Quality Assurance Coordinator.

Eight Program Accuracy Specialists:

- Responsible for monitoring the State Transition Plan compliance in provider settings.
- This includes:
 - Review of provider self-assessments,
 - On-site STP compliance reviews, and
 - A review of heightened scrutiny settings documentation.

Three Program Specialists, two Statistical Analysts, and three Program Accuracy Specialists:

- Responsible for off-site records review and reporting.
- This includes:
 - Service plan and other records reviews, and
 - Aggregation and analysis of quality data.



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DHHS Quality Team



Ashley Knudtson
Quality Assurance Coordinator

Oversight:

- State Transition Plan/Final Settings Rule.
 - Offers Monthly Q & A Sessions to Providers for HCBS Final Settings Rule.
- Leads National Core Indicator (NCI) State Survey.
- Co-Chairs the Incident Management Committee (IMC).
- Oversees the team of eight Program Accuracy Specialists.

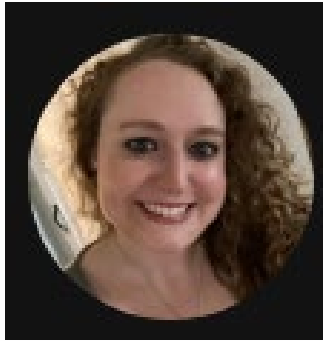
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DHHS Quality Team



Sarah Henrichs Quality Assurance Coordinator

Oversight:

- Off-site records compliance reviews.
 - Includes service plan reviews, remediation, and post-payment claims reviews.
- Aggregation and analysis of data generated by the QI team and from other sources to monitor compliance across a variety of areas for the four waiver programs.
 - Includes data aggregation for HCBS Waiver performance measures and other quality and compliance metrics.
- Co-chairs Human and Legal Rights Advisory Committee (in development).
- Development and review of DD Provider Quarterly Incident Reports.
- Oversees the team of three Program Specialists, two Statistical Analysts, and three Program Accuracy Specialists.

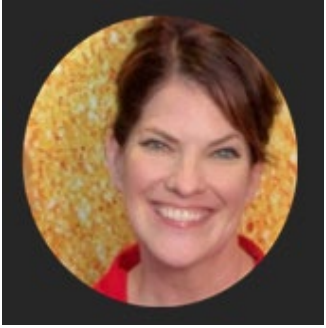
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DHHS Quality Team



Britt Sommer

DHHS Quality Administrator

Oversight:

- Plans, organizes, and directs activities of the quality team to ensure the Division and other stakeholders are in compliance with HCBS, federal, and state regulations and guidelines.
- Oversees and manages the Quality Improvement Organization (QIO) contract and contractors (Liberty) to develop and implement an incident reporting process and mortality review process.
- Assesses assurances are met and reports results to the federal government.
- Ensures remediation occurs at system, provider, and participant levels.

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Liberty Partnership

- The Nebraska Quality Project aims to improve the quality of services provided to participants and families and to improve their quality of life.
- The Division of Developmental Disabilities (DDD) contracted with Liberty Healthcare Corporation in 2020 to help plan and enact changes to improve services.
- Liberty Healthcare is not replacing personnel or positions but is working with DDD to put systems in place to improve services.
- Current Projects:
 - Mortality Reviews;
 - Human Legal Rights Advisory Committee (HLRAC);
 - Critical Incident Management (CIMP); and
 - Quality Framework.



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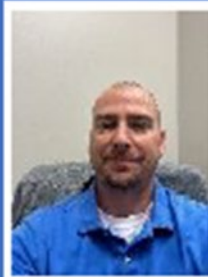
Liberty Team



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Liberty Healthcare Corporation
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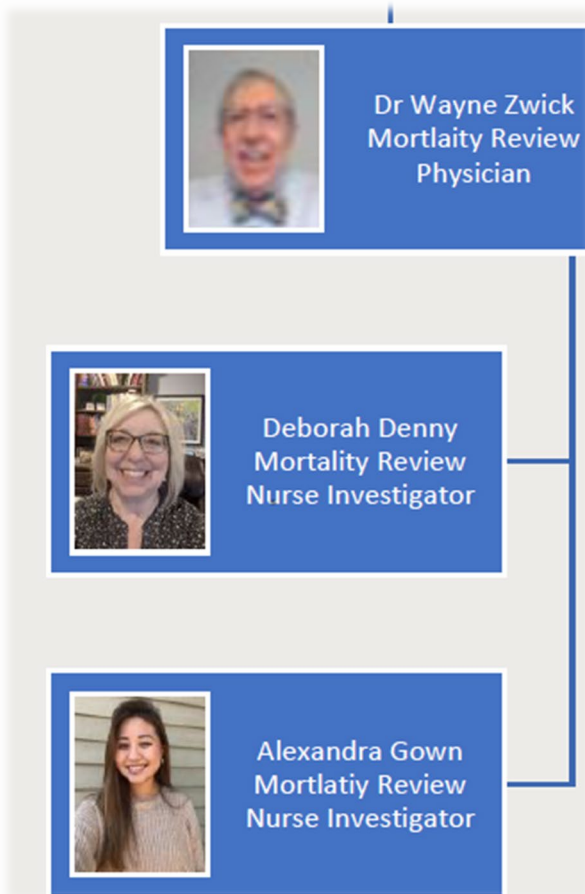
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Liberty Team – Mortality Committee



Liberty Members of the Mortality Committee

In partnership with DDD, Liberty Healthcare started completing mortality reviews for all four waivers in July 2021.

Liberty Team – Critical Incident Management Team



Critical Incident Management Process (CIMP)

- In May 2022, DDD and Liberty Healthcare implemented a pilot for Critical Incident Management on the CDD and DDAD waivers.
- On July 1, 2022, DDD and Liberty Healthcare implemented a pilot for Critical Incident Management for the AD and TBI waivers. Liberty went live with Critical Incident Management for AD and TBI waivers in March 2023.

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Liberty Team – Human Legal Rights

Human Legal Rights Advisory Committee (HLRAC)



Erin is the Coordinator for the HLRAC Committee.

- DDD and Liberty Healthcare are implementing a statewide Human and Legal Rights Advisory Committee (HLRAC).
- The HLRAC will *not* replace local agency provider committees, but will assist the DDD System to ensure the rights of all DD Waiver Participants are protected.
- This project has not yet been initiated with providers.

Training on 911

When to call 9-1-1



Questions?



We want these meetings to be FOR YOU!

What would be the most meaningful quality topics for our next meeting?

[https://libertyhealth.research.net/r/DHHS-
DDDQuarterlyQualityTopics](https://libertyhealth.research.net/r/DHHS-
DDDQuarterlyQualityTopics)

Next Meeting:

December 11, 2023 at 11:00 AM, CT

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