

Beginning July 15, 2023, the Department of Health and Human Services (DHHS) – Division of Developmental Disabilities (DDD) and Liberty Healthcare Corporation will begin conducting a Targeted Analysis with service providers on the Aged & Disabled and Traumatic Brain Injury waivers.

The Liberty Incident Review Team is trained in investigative processes and root cause identification, and will present a collaborative method to help service providers identify the deep-rooted cause of serious or reoccurring incidents. Through this process, the provider will be given tools to conduct effective incident mitigation in the future, resulting in an increased level of safety and quality of life for the participants they serve.

What is a Targeted Analysis?

A Targeted Analysis is a systematic and comprehensive assessment that supports responsible parties in identifying important root causes of incidents and system gaps, in a way to mitigate future incidents.

Targeted Analysis Activities will be initiated when at least one of the following criteria is met:

- APS Substantiated abuse, neglect, or exploitation events;
- Incident is flagged for an “Others-At-Risk” event, and there has been one or more HIGH notification level event(s) in the previous 30 days for the participant;
- Incident involves any use of prohibited practices or unauthorized use of restraints resulting in a negative outcome such as injury, death, police intervention, or hospitalization;
- Incident demonstrates a trend of two or more incidents related occurring within 30 days for significant injuries, financial issues, unexplained hospitalizations, increased number of falls, frequent police calls to the site, or ongoing staffing issues;
- Incident demonstrating a trend of two or more medication errors resulting in adverse outcomes such as hospitalization;
- Incident involving a missing participant for 24 hours or longer;
- Incident demonstrating a significant trending of similar incidents across a provider; or
- Other as determined based on the seriousness of the event.

What is my responsibility as a provider?

The Targeted Analysis may involve multiple steps, including both a desk review and onsite activities.

Through this process, providers and the Service Coordinator may receive document requests, requests for in-person or virtual interviews, or be involved in an onsite root cause interactive process.

What is the outcome of Targeted analysis?

At the end of each targeted analysis, the participant’s service team, including the Service Coordinator and providers, will receive a report of all findings and action plans to remediate concerns. Additionally, ongoing support from Liberty Healthcare and DHHS-DDD will be provided.

Where can I find more information on incidents and Liberty Healthcare?

Review definitions of Critical Incidents and subscribe for updates at <http://dhhs.ne.gov/pages/AD-Provider.aspx>

Review more information about the Liberty Partnership Quality Project at <http://dhhs.ne.gov/Pages/Liberty-Partnership-Quality-Project.aspx>